

LED Warranty Claims

Return for Repairs

When equipment is returned for repair due to causes not covered by the SELLER's warranty, the BUYER should notify the SELLER. After receipt of shipping advice and a Returned Goods Authorization (RGA) number, the BUYER may return the product to the SELLER: RIG-A-LITE Receiving Department, 8500 Hansen Road, Houston, TX 77075 for prompt attention. SELLER's Service Department will put such equipment in operating condition at the lowest possible cost. When necessary to make a return, give all possible information in regard to the trouble experienced and complete details of the installation and application with which the product was used.

Return for Credit

No returns for credit will be accepted unless SELLER's Returned Goods Authorization (RGA) number has been obtained in advance. Only sizes and designs taken from the SELLER's regular line which are in active demand can be accepted for credit. Credit will be based on prices prevailing at the time of the return or invoiced price, whichever is lower, subject to deduction for handling and an additional deduction for expense incurred on restoring the goods to saleable condition.



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